



Jaringan Komunikasi Teori

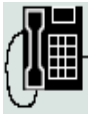
Mochammad Zen Samsono Hadi
zenhadi@pens.ac.id

Lab. TELEPHONY
Lt. 1 Gedung D4
PENS

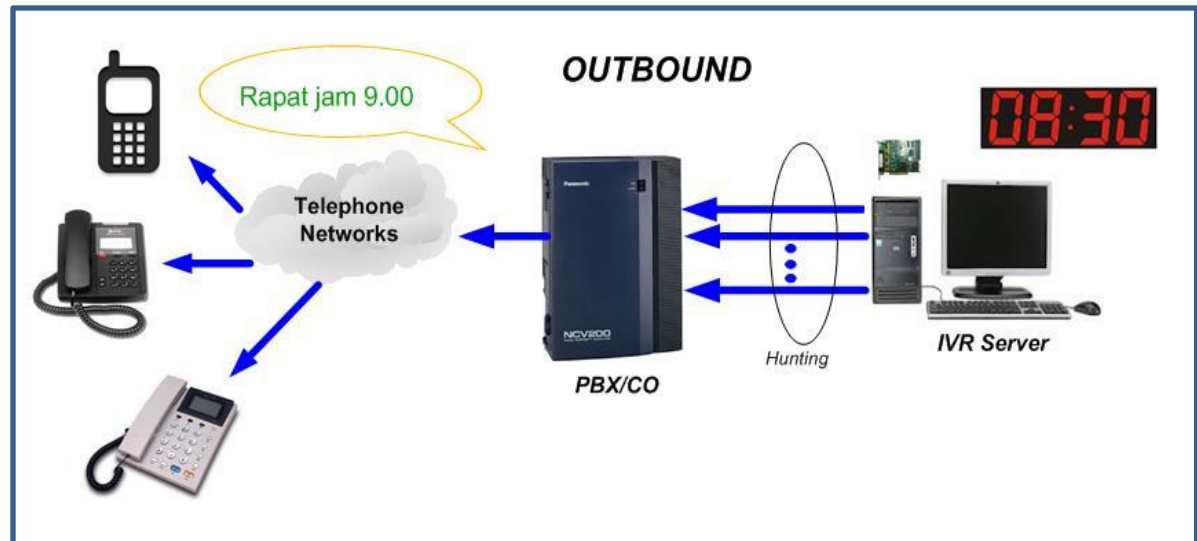
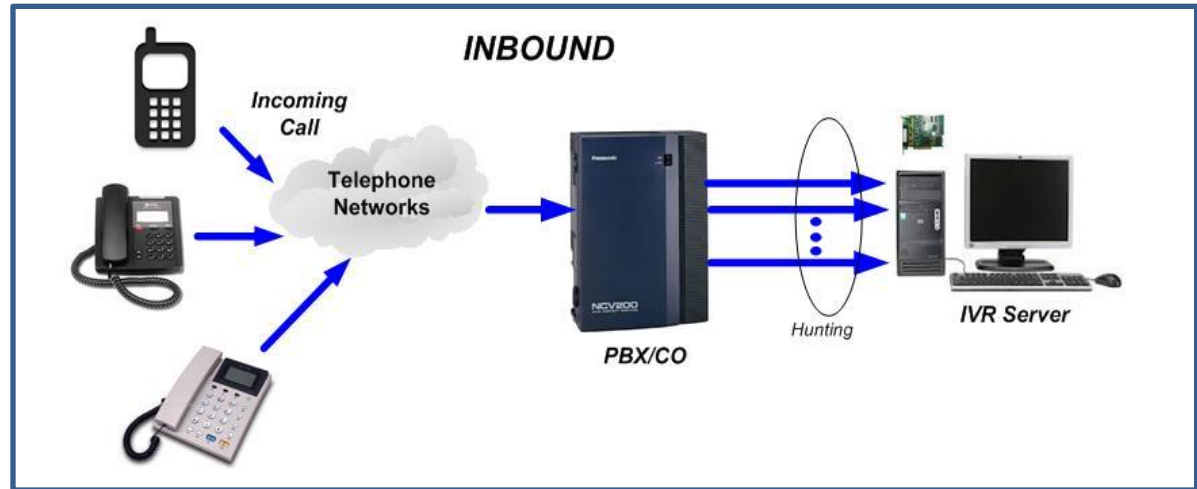
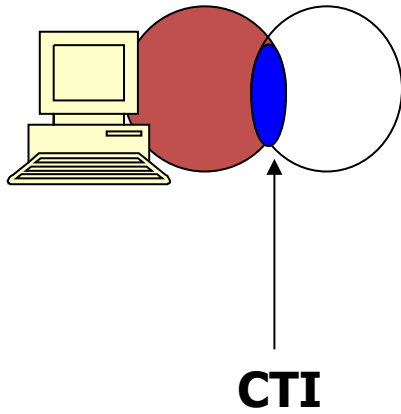
Silabus

1. Pengenalan materi
2. Computer Telephony Integration (CTI)
3. Interactive Voice Response (IVR)
4. Call Center
5. Teknologi dial up
6. Pengenalan VoIP

7. Protokol VoIP
8. Pengenalan Asterisk
9. Protokol Asterisk
10. Jaringan Optik
11. Perencanaan Optik
12. Review Materi

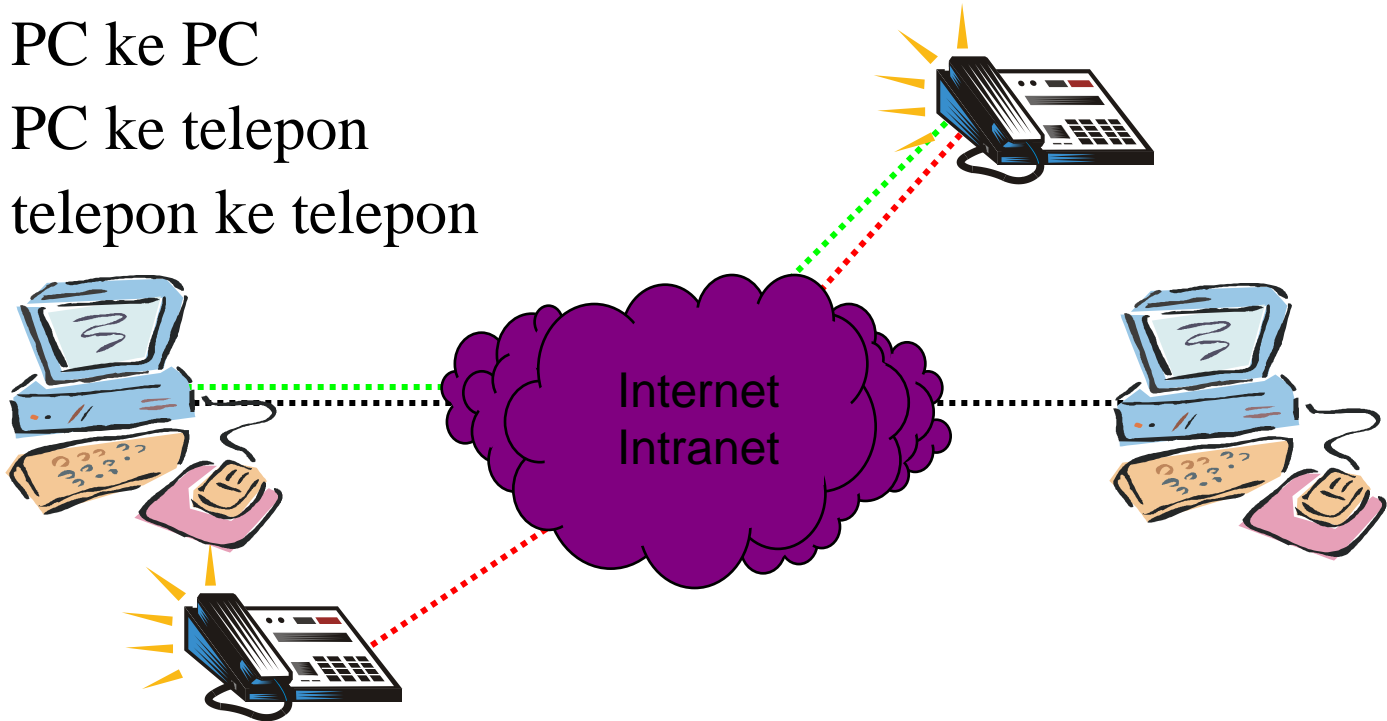


CTI & IVR



VoIP

- PC ke PC
- PC ke telepon
- telepon ke telepon



Penilaian

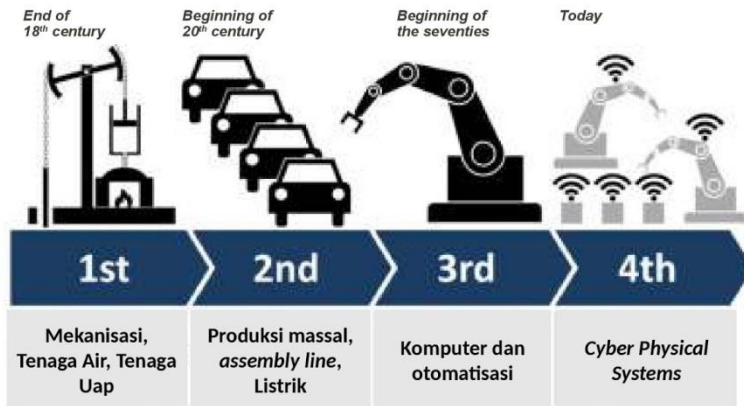
- UTS : 30 %
- UAS : 40 %
- TUGAS : 30 %

Referensi

- A. Michael Noll , *Introduction to Telephones and Telephone Systems, 3rd Ed., Artech House Telecomm. Library*, 1999
- Nihal Kularatna & Dileeka Dias, *“Essentials of Modern Telecommunications Systems”*, Artech House, Inc, 2004
- William A. Yarberry Jr., *Computer Telephony Integration*, 2nd Ed, Auerbach Publications , 2002

Revolusi Industri 4.0

Revolusi Industri 4.0



<http://www.futuretimeline.net/forum/topic/15650-why-everyone-must-get-ready-for-4th-industrial-revolution/>

